



**INDIAN INSTITUTE OF SCIENCE EDUCATION AND
RESEARCH THIRUVANANTHAPURAM (IISERTVM)
(Govt. of India, Ministry of H.R.D)**

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CET CAMPUS, KULATHUR, ENGINEERING COLLEGE.P.O
THIRUVANANTHAPURAM 695016,
KERALA, INDIA.

Date: 06th September 2016

INVITATION TO TENDER

No: IISER/PUR/8436/PYS/IT/16

Due Date: 27th September 2016 [4PM]

Date of opening: 28th September 2016 [3 PM]

Dear Sirs,

SUB: Supply & Installation of Enterprise Version of Antivirus Software.

We invite Sealed Tenders for the following items:

Sl #:	Item/ Description	Qty
1.	Supply & installation of Enterprise version of antivirus software for one year Specifications as per Annexure I	400

Please quote your lowest rate and shortest delivery period as per the following terms. Your offer in sealed cover **SUPERSCRIBING TENDER NUMBER AND DUE DATE** shall reach us on or before the due date and time. Please follow "Instruction to Tenderers" attached.

- EMD** : **Rs. 6,000/-in the form of DD or B.G. to be submitted along with the quote. Quote received without EMD will be summarily rejected. [Tender No. and Company name should be scribbled on the back side of DD/BG].**
- Payment** : Within 30 days after supply and installation/Net 30 days /LC.
No advance payment will be made by IISERTVM.
- Delivery** : To be delivered **at our stores (IISER TVM) & Vithura Campus** (Free delivery). If import, mention Ex-works/FCA/CIP terms with clear breakup charges.
- Taxes & Duties** : Indicate taxes and duties. We are exempted for customs duty under 51/96 notification and Excise duty under 10/97 notifications.
- Discount** : Indicate, if any.
- Delivery Schedule** : Required Immediately. Indicate your schedule
- Validity of quote** : 60 days

Thanking you

Yours Faithfully

Assistant Registrar
Genl. Admn

Please see the rear side for other Terms & Conditions

P.S. (1) CATALOGUE/LEAFLET FEATURING ALL TECHNICAL SPECS/INFORMATION OF THE PRODUCT QUOTED SHALL ACCOMPANY THE OFFER.

IISER-TVM

INSTRUCTION TO TENDERERS [IMPORTS]:

1. **PRICE:** The price quoted shall be firm. The terms of FOB/EXW/FCA/CIF/CIP etc shall be clearly mentioned.
2. **AGENT & AGENCY COMMISSION:** In case Tenderer is represented by any agent in India, their name and address shall be furnished. The amount of commission included in the price shall be clearly shown in the offer; which will be paid directly to the Indian Agents by purchaser in equivalent Indian Rupees. In case Indian agents existing and their agency commission is not shown in the Tender, reasons for the same shall be clearly mentioned in Tender. Details of Indian agent's statutory registration shall be stated. If Agency Commission is paid by Principals in foreign currency, the reasons for the same and exemption from Enforcement Directorate in India shall also be provided.
3. **LEAFLET/CATALOGUE:** Tenderer should furnish all necessary leaflet/catalogue etc., of the stores offered by him to enable the Purchaser to evaluate his offer correctly.
4. **MODE OF DESPATCH:** Tenderer shall indicate the mode of dispatch (*i.e.*, Sea/Air-freight/Parcel Post, etc.) depending upon the normal mode of dispatch adopted by him for the type of stores offered for consideration of the Purchaser.
5. **COUNTRY OF ORIGIN:** Tenderer shall indicate in his offer the country of origin of goods offered and the name and address of the manufacture.
6. **INSURANCE:** If insurance of the goods is felt necessary, the same shall be advised by the Tenderer in the offer.
7. **DELIVERY/SHIPMENT:** The time for and date of delivery quoted shall be reasonable/realistic and shall strictly be adhered to in case of placing order on the Tenderer.
8. **MODE AND TERMS OF PAYMENT:** Payment in full (excluding the amount of Agency Commission included in the price payable directly by the Purchaser to the Indian Agents in Indian Rupees) will be made immediately on presentation of the prescribed documents against SIGHT DRAFT or LETTER OF CREDIT or WIRE TRANSFER against shipping documents. **OURS BEING A GOVT OF INDIA EDUCATIONAL INSTITUTE WE ARE UNABLE TO MAKE ANY ADVANCE PAYMENT**
9. **WARRANTY:** Period of warranty and conditions shall be clearly mentioned in the Tender.
10. **GENERAL:** The Tenderer shall also be complied with the following:
 - a. Mention your Banker's name and address.
 - b. Show approximate net and gross weight and dimensions of packages/ cases. If dimensional details are available the same should also be indicated in your offer.
 - c. Furnish list of recommended spares for satisfactory operation for a minimum period of one year if the quote is for Plant & Machinery, Equipments etc.
 - d. Details of any technical service, if required for erection assembly, commissioning and demonstration.
 - e. Conform that the prices quoted are inclusive of all taxes, levies, duties arising in the tenderer's country.
 - f. Samples, if called for, will be sent free of all charges.
 - g. Late tenders and Delayed will not be considered.
 - h. Offers made by Indian Agents on behalf of their Principals, should be supported by the Proforma Invoice of their Principals.
 - i. The authority of person signing the tender, if called for, shall be produced.
 - j. The purchaser reserves the right to accept or reject the lowest or any other offer in whole or in part without assessing any reason.
11. **Tender Opening:** All tenders will be opened at **Pratheeksha Building**. Authorized representatives with **authorization letters** of the bidders may attend the Tender Opening.

INSTRUCTION TO TENDERERS [INDIGENOUS]

1. Tenders should be sent in sealed envelopes superscribing the relevant tender no. and the due date of opening. Only one tender should be sent in each envelope.
2. Sales Tax and /or other duties/levies where legally levies and intended to be claimed should be distinctly shown separately in the tender.
3. (a). Your quotation should be valid for a minimum period of 90 days from the date of opening of the Tender. Quotation with firm prices will be preferred.
(b). Prices are required to be quoted according to the units indicated in the Invitation to Tender. When quotations are given in terms of units other than those specified in the tender form, relationship between the two sets of units must be furnished.
4. **(a) Preference will be given to those tenders offering supplies from ready stocks. The basis of delivery is at IISER site free of cost.**
(b) Our payment terms are within 30 days of receipt and acceptance of the item at our site.
5. (a) All available technical literature, catalogues and other data in support of the specifications and details of the items should be furnished along with the offer.
Specifications: Stores offered should strictly conform to our specifications. Deviations, if any should be clearly indicated by the tenderer in their quotation. The tenderer should also indicate the Make/Type number of the stores offered and provide catalogues, technical literature and samples, wherever necessary along with the quotations. Test Certificates wherever necessary should be forwarded along with supplies. Whenever specifically mentioned by us the tenderer could suggest changes to specifications with appropriate reasons for the same.
6. IISER shall be under no obligation to accept the lowest or any tender and reserves the right of acceptance of the whole or any part of the tender or portion of the quantity offered and the tenderers shall supply the same at the rates quoted.
7. Corrections, if any, in the Quotation must be attested. All amounts shall be indicated both in words as well as in figures. Where there is difference between amounts quoted in words and figures, amount quoted in words shall prevail. Quotation must have price for each line item and totaling of the price including taxes and duties should be clearly mentioned.
8. The tenderer should mention the name of his bankers, Sales Tax Registration, PAN number etc in the tender.
9. The authority of the person signing the tender, if called for, should be produced.
10. IISER being a Govt of India Educational and Research Institute, is exempted from payment of Excise Duty under Notification No. 10/97 and Customs Duty under Notification No. 51/96- Customs dated 23rd July 2009. Also, we can issue Form 16 as per VAT Rules.
11. The stores supplied should be covered with minimum of 1 year warranty from the date of supply, installation and commissioning.
12. Earnest Money Deposit/ Bid Security should be submitted alongwith your quote as mentioned in Invitation for Tender. EMD should be in favour of Indian Institute of Science Education and Research Thiruvananthapuram valid for 90 days.

Specifications

Title	Description
Management	Centralized management, compliance and reporting facility
OS Compatibility	Support for Windows 10, Windows 8, Windows 7, Windows 2012R2, Linux, MAC operating systems and VMWare
Components	Anti-virus and Antimalware protection, Web security, Device control, Desktop firewall, IPS
Device control	Should be able to restrict use of removable media as and when required
Web control	Should warn users about malicious websites before visit Web browsing policy enforcement
Emerging threat defence	Provide protection against emerging threats with real time global data
IPS and Firewall	Protection against unknown threats and new vulnerabilities
Customised controls	Should be able to create customized controls to prevent exploits, attacks on memory and threats that attempt to run with height privileges
Application control	Should prevent installation and execution of unwanted applications and malware

Other conditions

- Centralized console and clients of 100 licenses should be installed IISER Vithura campus
- Centralized console and clients of 300 licenses should be installed at IISER CET campus
- The offered anti-virus software should be installed by the vendor in all the computers as required after removing the currently installed anti-virus software
- The vendor should resolve Infection related issues in person within 48 hours of reporting
- The vendor should have at least one live installation of the quoted product of 100 licenses with centralized management console. Purchase order copy and customer satisfaction certificate should be attached
- The compliance sheet as per appendix A should be filled and attached along with the offer
- OEM Brochures of the quoted product should be attached, without which the offer is liable to be rejected

Appendix A: Compliance sheet

Description	Complied(Y/N)
Centralized management, compliance and reporting facility	
Support for Windows 10, Windows 8, Windows 7, Windows 2012R2, Linux, MAC operating systems and VMWare	
Include Anti-virus and Antimalware protection, Web security, Device control, Desktop firewall, IPS	
Should be able to restrict use of removable media as and when required	
Should warn users about malicious websites before visit, Web browsing policy enforcement	
Provide protection against emerging threats with real time global data	
Provide protection against unknown threats and new vulnerabilities	
Should be able to create customized controls to prevent exploits, attacks on memory and threats that attempt to run with height privileges	
Should prevent installation and execution of unwanted	

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10/09/16

aplications and malware	
Centralized console and clients of 100 licenses will be installed IISER Vithura campus	
Centralized console and clients of 300 licenses will be installed at IISER CET campus	
The offered anti-virus software will be installed in all the computers as required after removing the currently installed anti-virus software	
Will resolve Infection related issues in person within 48 hours of reporting	
Have installed the quoted product of 100 licenses with centralized management console. Purchase order copy and customer satisfaction certificate attached	
OEM Brochures of the quoted product attached	

~~10/10/2016~~